



Unclog.it | Pure Mechanical Group Ltd.
Office: 604-496-1661
Email: contact@pureplumbing.com
Web: pureplumbing.com

Address:
273 - 47 - 20821 Fraser Highway
Langley, BC
V3A 0B6



PureMechanical
GROUP LTD.

Service and Partnership Package

Pure Mechanical Group Ltd. is your trusted partner for commercial, strata, and property management plumbing, heating, and mechanical services for existing buildings and systems. Established in 2009, we provide expert, 24-hour service dedicated to protecting your property assets, ensuring tenant satisfaction, and maintaining compliance.

The Pure Mechanical Promise: Standard for Every Client

We eliminate uncertainty, manage complex risk, and deliver the clear, consistent results your portfolio requires.

Asset Protection: \$5 Million in Commercial General Liability Insurance

Guaranteed Quality: A comprehensive 1-year warranty on all labour

Risk Mitigation: Full compliance and good standing with WorkSafe BC

Reliability: 24-hour, 365-day emergency response and dispatch



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Our Foundation: Mission & Values

Company Overview

Founded in 2009 by Andrew Henderson, Pure Mechanical Group Ltd. has grown into a leading service mechanical contractor. This foundation is built on unparalleled industry expertise: Andrew Henderson is a Published Contributor to the Red Seal Occupational Standard (RSOS) for the plumbing trade for SkilledTradesBC and the Canadian Federal Government, ensuring that the company's operational practices reflect and help set the highest national benchmarks. Our residential division, Unclog.it™, grounds us in customer experience, which we scale up to provide superior, transparent service for our commercial partners.

Our Mission

To provide the highest quality mechanical contracting and plumbing services, ensuring the long-term integrity of our clients' assets by embodying professionalism, quality, and fair dealing in every interaction.

Our Core Values

People First. Always — We prioritize the client and tenant experience, actively seeking and applying honest feedback to improve service quality.

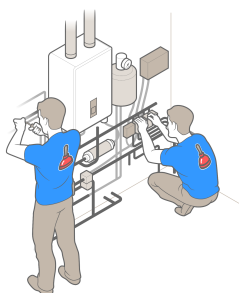
Commit to Quality — We focus on the value and longevity of our work, ensuring thorough, lasting repairs over shortcuts.

Be Nice, Be Fair — We maintain a high level of respect, integrity, and professionalism with customers, colleagues, and business partners.

All Voices Matter — We embrace transparency and utilize input from all stakeholders to continually innovate our service.

Lead Responsibly — We make ethical decisions, setting a strong example of professionalism and excellence in the industry.

Learn & Grow — We commit to continuous improvement, ensuring our team utilizes the most current techniques and technology.



Logistics: Capacity and Tools

Capacity & Coverage

Team: We deploy a technical team of ten (10) staff, including six (6) highly trained and licensed plumbers and four (4) apprentice plumbers who provide essential support and training, ensuring rapid response and depth of expertise on every job.

Specialized Assets: We manage our projects efficiently with a dedicated excavation division for all underground utility and trench work, ensuring self-sufficiency and precise control over complex infrastructure repairs.

Coverage: Our fleet of ten (10) company-owned service vehicles ensures rapid dispatch and minimizes transit time across our Metro Vancouver service area.

Advanced Diagnostics & Tools

Hot Water Commercial Hydro Jetter: Superior drain clearing for stubborn commercial clogs.

Drain Cameras: Accurate inspection and location of underground drainage issues, minimizing unnecessary digging.

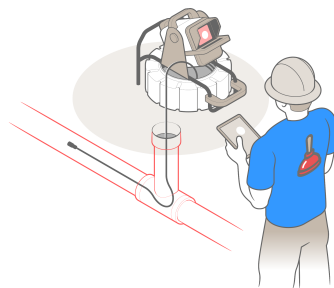
Electronic Pipe Locators (Sonde/Transmitter + Receiver): Works in tandem with drain cameras to trace underground pipe paths and pinpoint defects.

Thermal Cameras: Non-invasive leak detection, moisture infiltration, and heat loss identification.

Acoustic Leak Detection Equipment: Sensitive listening devices for detecting pressurized water line leaks behind walls or under slabs.

Flue Gas Analyzers: Ensures safe, efficient operation of heating appliances by measuring combustion efficiency.

CO Sensors: Verifies safety of combustion appliances, protecting tenants and staff from carbon monoxide exposure.



Standard Service Offering (Scope of Work)

We provide complete plumbing solutions, including 24/7 emergency leak repair, drainage clearing, backflow prevention, hot water tank and boiler service, fixture replacement, and both pipe repair and full re-piping. Our team also delivers thorough drain cleaning to keep your systems operating reliably.

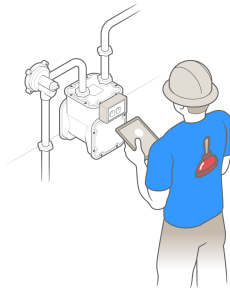
Heating & Mechanical: Boiler maintenance, radiant heating, commercial appliance hook-ups, gas fitting, pump systems.

Electrical: Wiring, lighting, panel upgrades, surge protection, troubleshooting, and hook-ups for mechanical equipment.

Sewer & Water Lines: Full-service repair and replacement for underground infrastructure, including trench work and excavation services.

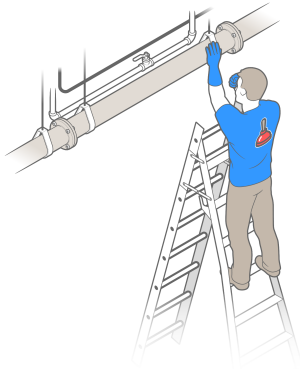
Commercial & Strata Projects: Large-scale repairs, mechanical room upkeep, and modification/renovation to existing systems.

Note: We focus exclusively on service, repair, and renovation; we do not engage in full new construction.



Transparent Pricing & Guarantees

Service Category	Details	Rates & Benefits
Emergency & Standard Call	24-hour, 365-day urgent response, plus routine service 9am - 5pm, Mon-Fri.	Standard Call-out: \$269.00 (includes first hour) Standard Hourly: \$165.00 (each additional hour) <u>Emergency Call-out: \$499.00 (includes first hour)</u> <u>Emergency Hourly: \$235.00 (each additional hour)</u>
Quoting & Planning	On-site quotes for smaller jobs and complimentary planning for major projects.	Small Job Quote Fee: \$269.00 Large-Scale Quotes: No charge for capital projects Annual Planning: Includes Annual Capital Planning Consultation for partners.
Core Guarantee	We stand by the quality of our labour and all work is fully documented.	1-year labour warranty on all work performed Full Reporting with before/after photos provided for every job.
Operational Benefits	Benefits for partners with ongoing needs and requirements.	Dedicated Account Manager: Single point of contact for all scheduling, invoicing, and reporting needs Priority Scheduling: Expedited booking for non-emergency services.



The Pure Mechanical Process

Step 1: Initial Contact and Request — Service requests are accepted via phone at **604-496-1661** or email at contact@pureplumbing.com. Please specify if the request is an emergency.

Step 2: 24-Hour Dispatching — Technicians are dispatched 24 hours a day, 365 days a year. Priority based on urgency and proximity.

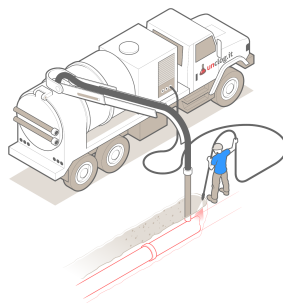
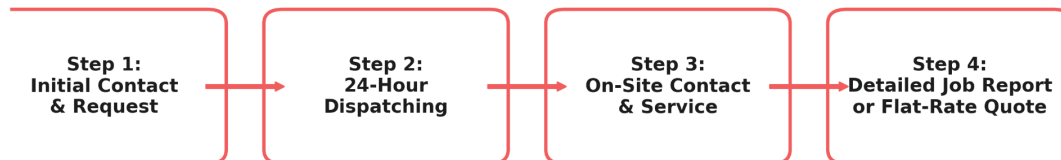
Step 3: On-Site Contact and Service — The technician reviews the scope on arrival. Work begins immediately for emergencies. For quotes, detailed info and photos are gathered.

Step 4: Detailed Job Report or Flat-Rate Quote — After the call, we provide a PDF job report or flat-rate quote.

Every report includes:

- Scope of work completed
- Before/after photos
- Photos of concerns (aging pipes, corrosion)

Benefit: Reports are easily sharable with strata councils, insurance, and stakeholders.



Risk Management & Compliance

Insurance and Liability Coverage

Pure Mechanical Group Ltd. carries \$5,000,000 in Commercial General Liability Insurance. Our insurance is renewed annually in September, and we are happy to provide an updated certificate of liability insurance upon request to satisfy any management or strata requirements.

Worker Safety and Compliance

We maintain good standing with WorkSafe BC, demonstrating our ongoing commitment to upholding the highest workplace safety standards. We strictly adhere to provincial safety guidelines and best practices.

Specialized Certifications

Our technical team holds the necessary, current certifications required for specialized building maintenance and compliance:

- Red Seal Plumbers
- Certified Gas Fitters
- Certified Backflow Prevention Testers
- Registered Cross-Connection Control Specialists

Specialized High-Risk Expertise

Our dedication to safety ensures we can handle complex, high-risk environments that most general contractors avoid, minimizing risk and ensuring continuity for your building:

- Confined Spaces: Fully trained with entry protocols.
- Trench Work and Excavation: Safety compliant with trench shoring equipment.





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Partnership & Next Steps

While this package details our promises, we believe the true measure of our value is found in the reliability and expertise we deliver every day.

We are committed to full transparency regarding our past performance. Upon request, we will provide verified client references and detailed case studies tailored to your specific building type and service needs (e.g., strata maintenance, emergency commercial plumbing, or mechanical renovation projects).

Next Steps: Initiate Your Service Partnership

To discuss your building's immediate service needs or to receive tailored references, please contact us today:

Phone: 604-496-1661
Email: contact@pureplumbing.com